

ProAxia Consulting Group in Osaka Tokyo Nagoya Japan: Global Support Services



Be one solutions' Global Support Center offers the highest service quality for your company's SAP Business One solution. We provide ongoing, accessible and up-to-date service to ensure optimal performance of SAP Business One and its related Add-ons.

Strategically positioned for follow-the-sun support, anywhere in the world, our support teams utilize a broad spectrum of expertise and knowledge of local requirements and localized software.

Our global services team works together to ensure you receive coordinated post go-live support, development and enhancements for your worldwide operations.

These services may include:

- Support, maintenance and improvement of your business processes on SAP Business One application and its Add-ons
- Development, design and support of SAP Add-Ons and Partners' Add-Ons
- Interfaces' monitoring & maintaining on various SAP and non-SAP platforms
- Support of customer business processes and help in deploying new features requests
- Optimization of implemented structures, applications and processes
- Development and implementation of new functions, reports and layouts
- Applications upgrade support
- Training for expert key users and new users

For maximum control and full transparency of customers open cases and budget, we provide:

- Monthly support review calls management
- Monthly activity reports, dashboards and support budget analysis
- Support cases visibility for each customer on our customer's portal

[Proaxia consulting](#) provides open platform consulting services including development service on cutting edge technology and environment, and system design and development using .NET, JAVA, and other languages.