

PASSPORT CHAOS FIRM GIVEN £10M

A FRENCH call centre firm blamed for 550,000 UK passport delays got £10million in taxpayer cash at the same time as being fined for failures.

Teleperformance's service was described as "unacceptable" by Home Office minister Kevin Foster in April.

But while the Paris-based firm got a reported six-figure fine from

EXCLUSIVE by ANDY BUCKWELL

the HM Passport Office in July for its handling of the backlog, it was given payments of £4.24million and £128,000 just four days later. Those and four other payments – £2.8million, £2.5million, £250,000 and £211,000 – earlier in the month were all for "call centre run costs".

Last week it emerged Teleperformance – run **Long wait . . . for passport**



by Daniel Julien, who lives in a £14million Miami mansion – has won the £322million contract for the Universal Credit phone line.

HMPO said the passport contract began before the "unforeseen impacts" of Covid and dealt with "unprecedented demand for passports this year".

Labour MP Carolyn Harris, on the all-party Home Affairs committee, condemned the contract renewal, due to this year's "debacle".

AS JODIE GOES, A QUIZ



FIGHT . . . Jodie

A FEATURE-length episode of Doctor Who is on TV tonight to mark the BBC's centenary and Jodie Whittaker's final outing as the 13th Time Lord.

The **Power Of The Doctor**, on BBC One at 7.30pm, will have more visual effects than any instalment of the show which has delighted and frightened

By NATASHA HARDING

children for generations. And some old favourites return as The Time Lord fights for her existence against her deadliest enemies: The Daleks, the Cybermen and The Master.

But what do you know about the Doctor and the Daleks? Try our exclusive quiz from a new book.



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- 1 Doctor Who began in November 1963. Which actor played the very first incarnation of the Doctor, debuting in the first episode, An Unearthly Child?
 - A) Matt Smith
 - B) William Hartnell
 - C) Peter Cushing
 - 2 Patrick Troughton took over as the second Doctor in 1966. Which instrument did this Doctor play regularly to "help him think"?
 - A) A guitar
 - B) A recorder
 - C) A violin
 - 3 When Jon Pertwee took over the role and became the third Doctor in 1970, the character had been exiled to one planet as a result of violating the Time Lords' non-interference policy. Which planet was the Doctor sent to?
 - A) Mars
 - B) Saturn
 - C) Earth
 - 4 True or false? Tom Baker was cast as the fourth Doctor after Jon Pertwee's departure in 1974, and is currently the longest-serving Time Lord.
 - A) True
 - B) False
 - 5 The fifth Doctor, played by Peter Davison, included a vegetable in his outfit which he claimed would turn to purple in the presence of certain gases. Which vegetable did Peter wear on his lapel?
 - A) Celery
 - B) Broccoli
 - C) Carrot
 - 6 Which actor played the rainbow outfit-wearing sixth Doctor, taking over the reins of the Tardis in 1984?
 - A) Colin Firth
 - B) Colin Baker
 - C) Richard E Grant
 - 7 The seventh Doctor, played by Sylvester McCoy, travelled with companion Ace after meeting her on Iceworld, where she was stranded as a result of getting swept up in a time storm. What nickname did she affectionately call the Doctor during their adventures?
 - A) Mate
 - B) Doc
 - C) Professor
 - 8 Paul McGann made his debut as the eighth Doctor in 1996, almost seven years after the TV series had been cancelled. In which media form did his Doctor first appear?
 - A) A TV film
 - B) An audio drama
 - C) A miniseries
 - 9 When Doctor Who returned to our TV screens in 2005, a new Doctor came with it. Christopher Eccleston played the leather jacket-clad hero – but for how many series did he stay?
 - A) Three
 - B) One
 - C) Two
 - 10 David Tennant took on the role of the titular Time Lord to play the character's tenth face. Which companion was present during his regeneration and travelled with this Doctor until her Doomsday goodbye?
 - A) Sarah Jane Smith
 - B) Martha Jones
 - C) Rose Tyler
 - 11 The 11th Doctor, played by Matt Smith, crashed on to our screens in The Eleventh Hour in 2010. Which food was his favourite after trying a host of dishes in his new body?
 - A) Fish fingers and custard
 - B) Beans on toast
 - C) Jelly Babies
 - 12 An extra incarnation of the Doctor, named the War Doctor, was revealed during Doctor Who's 50th anniversary in 2013. Which famous British actor played him?
 - A) Idris Elba
 - B) Sir John Hurt
 - C) Alan Rickman
 - 13 The 11th Doctor crashed the Tardis into Amy Pond's back garden while recovering from his recent regeneration. Which village was her home located in, that was also the site of a crack in time?
 - A) Shepperton
 - B) Leadworth
 - C) Medderton
 - 14 Companion Ace created an explosive that she used to destroy a Dalek and blow up a Cyber shuttle. What was the name she gave it?
 - A) Ace Juice
 - B) Ex-plosive
 - C) Nitro-9
 - 15 Martha Jones was training to be a doctor when she met the Doctor. Which space police aliens did they meet when the Royal Hope Hospital got transported to the moon?
 - A) The Slitheen
 - B) The Judoon
 - C) The Moxx of Balhoon
 - 16 True or false? Rose Tyler joined the Tardis in 2005 and travelled with two Doctors – the ninth and tenth incarnations.
 - A) True
 - B) False
 - 17 The Doctor's home and travel machine is called the Tardis – What does Tardis stand for?
 - A) Time And Rhyme Dimension In Space
 - B) Time And Relative Dimension In Space
 - C) Totally And Radically Driving In Space
- The Doctor Who Quiz Book, by Beth Axford, (John Blake) £9.99.

ANSWERS: 1. B; 2. B; 3. C; 4. True; 5. A; 6. B; 7. C; 8. A; 9. B; 10. C; 11. A; 12. B; 13. B; 14. C; 15. B; 16. True; 17. B.