

# What Is Al Reading?



### **Executive Summary**

- **Citations affect responses:** Simply enabling or disabling the ability for Al to search the web drastically modifies responses, indicating that the systems are truly basing their responses on the cited works.
- **Journalism and earned media are important drivers:** More than 95% of links cited by Al are non-paid coverage. Of those, over 27% of links are journalistic content.
- Recency wins: Particularly in OpenAl models, fresh content, especially on topical, opinion-based, or event-driven queries, is prioritized.
- Query framing changes sources: Advice-seeking or opinion-based prompts trigger more dynamic citations, while encyclopedic queries tend to fall back on older, static training data.
- Outlet authority matters: High-domain authority outlets such as Reuters, Axios and Financial Times are frequently cited, but not consistently. Sources vary by industry too with only about 15% of sources appearing in the top 10 across multiple industries.

### Methodology

### We analyzed 1,000,000+ links from Al responses

This study explores how modern generative Al systems cite sources in response to realistic user prompts. Our objective was to quantify and characterize the nature of Al-generated citations across different use cases and vendor models. This includes their frequency, source types, and the prominence of earned and owned media. To accomplish this, we constructed a large, diverse prompt set and executed it across several web-enabled language models, followed by systematic analysis of the responses and the cited links. The prompts span a variety of industries and subject matter. Sometimes they specifically mention companies by name, sometimes they do not.

The following specific models were used to execute the queries, during the month of July 2025: Chat GPT (both '4o' and '4o-mini'), Gemini ('flash' and 'pro') and Claude ('sonnet' and 'haiku')

Generative Al systems are rapidly evolving and inherently opaque. The behaviors observed in this study may shift as models are updated or retrained. We assigned cited links into categories as follows:

- Journalistic: News sites, and other journalistic coverage
- Corporate Blogs and Content: Third party corporate blogs and content not owned by a company/product targeted in the query
- Owned Media: Corporate Content created by a company/product targeted in the query
- Press Release: Press release published on any site
- Academic/Research: Scientific journals, arXiv, patents, research papers
- Government/NGO: .gov sites, public agencies, nonprofit organizations
- Paid/Advertorial: Sponsored content, pages with marketing intent or sales landing pages
- Social/UGC: Social platforms (e.g., LinkedIn, Reddit) and other sources of user-generated content
- Aggregators/Encyclopedic: Sites like Wikipedia,
   Visual Capitalist and Britannica.com

## Do citations influence Al output?

### Citations fundamentally alter Al responses

Enabling citations doesn't just add sources, it changes the response itself.

This demonstrates that citations meaningfully shape what Al says.

### **Prompt**

What's an example of the worst MLB baseball team you can think of

### **Disabling Citations**



"The **1962** New York Mets currently hold the record for the worst single-season record in MLB history. They finished their debut season with a record of 40 wins and 120 losses."

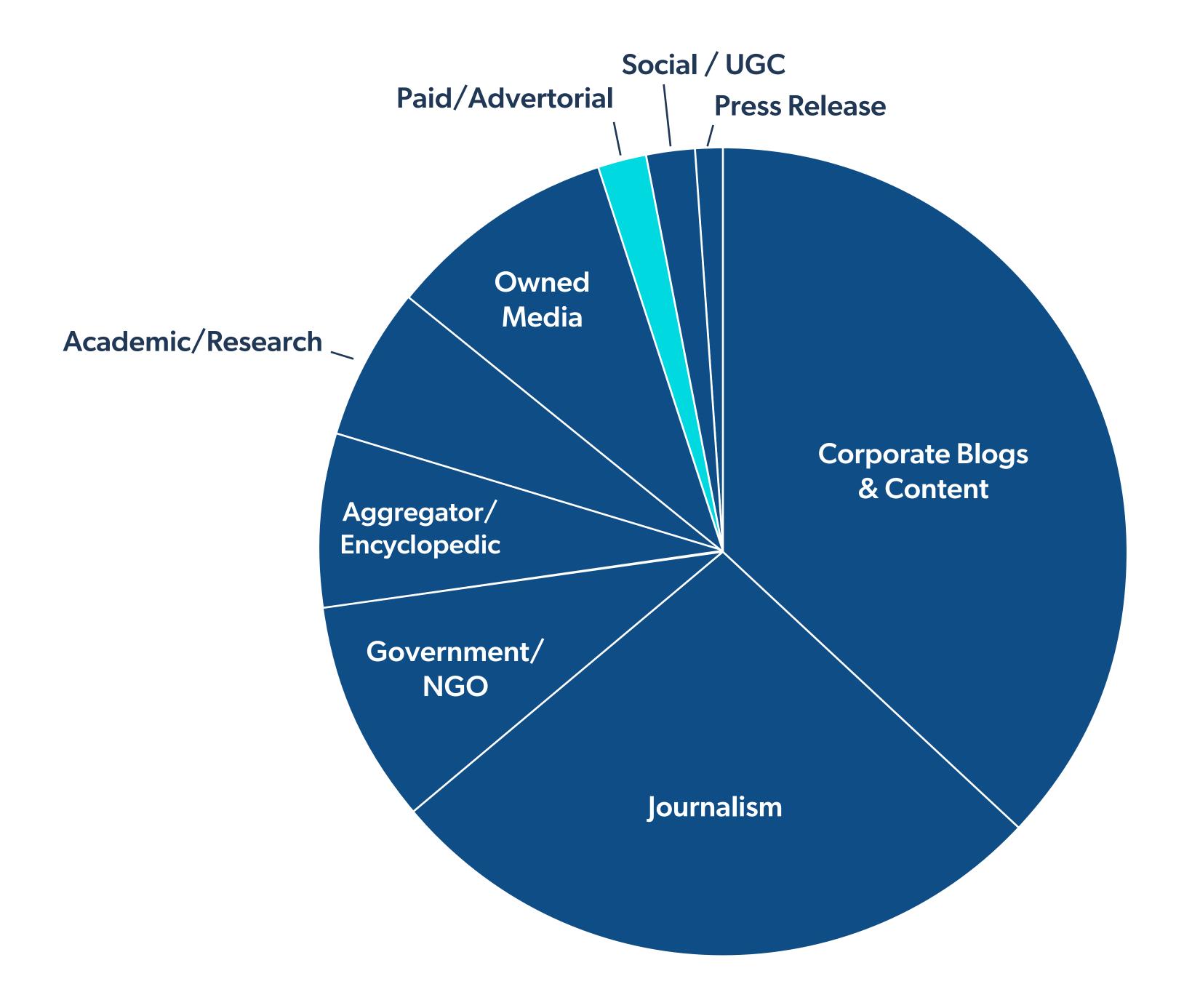
### **Enabling Citations**



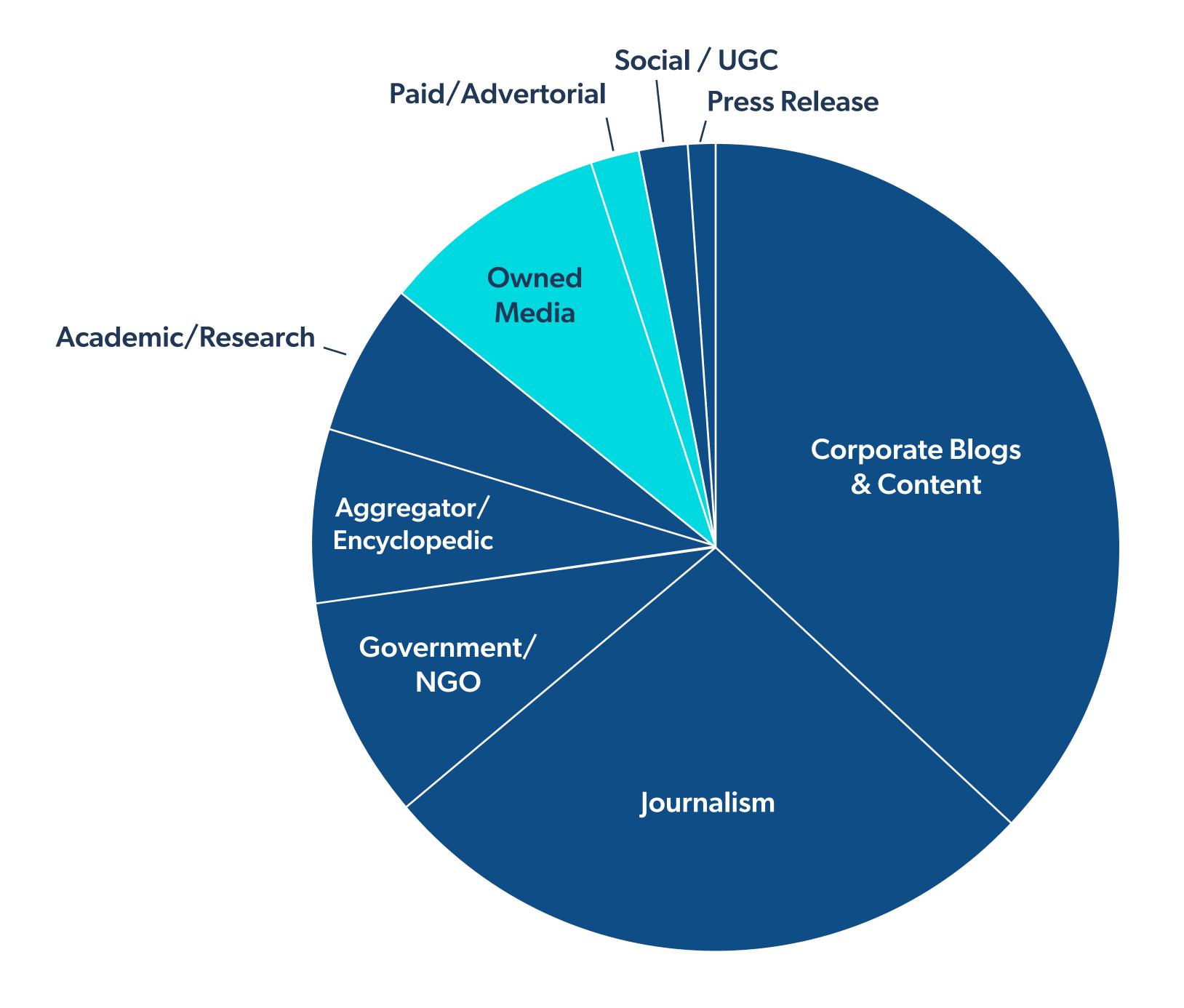
"2024 Chicago White Sox: In the modern era, the 2024 White Sox set a new record for futility by finishing the season with a 41–121 record (.253 winning percentage), surpassing the previous modern-era record of 120 losses held by the 1962 New York Mets. cbssports.com"

## Which types of media does Al cite?

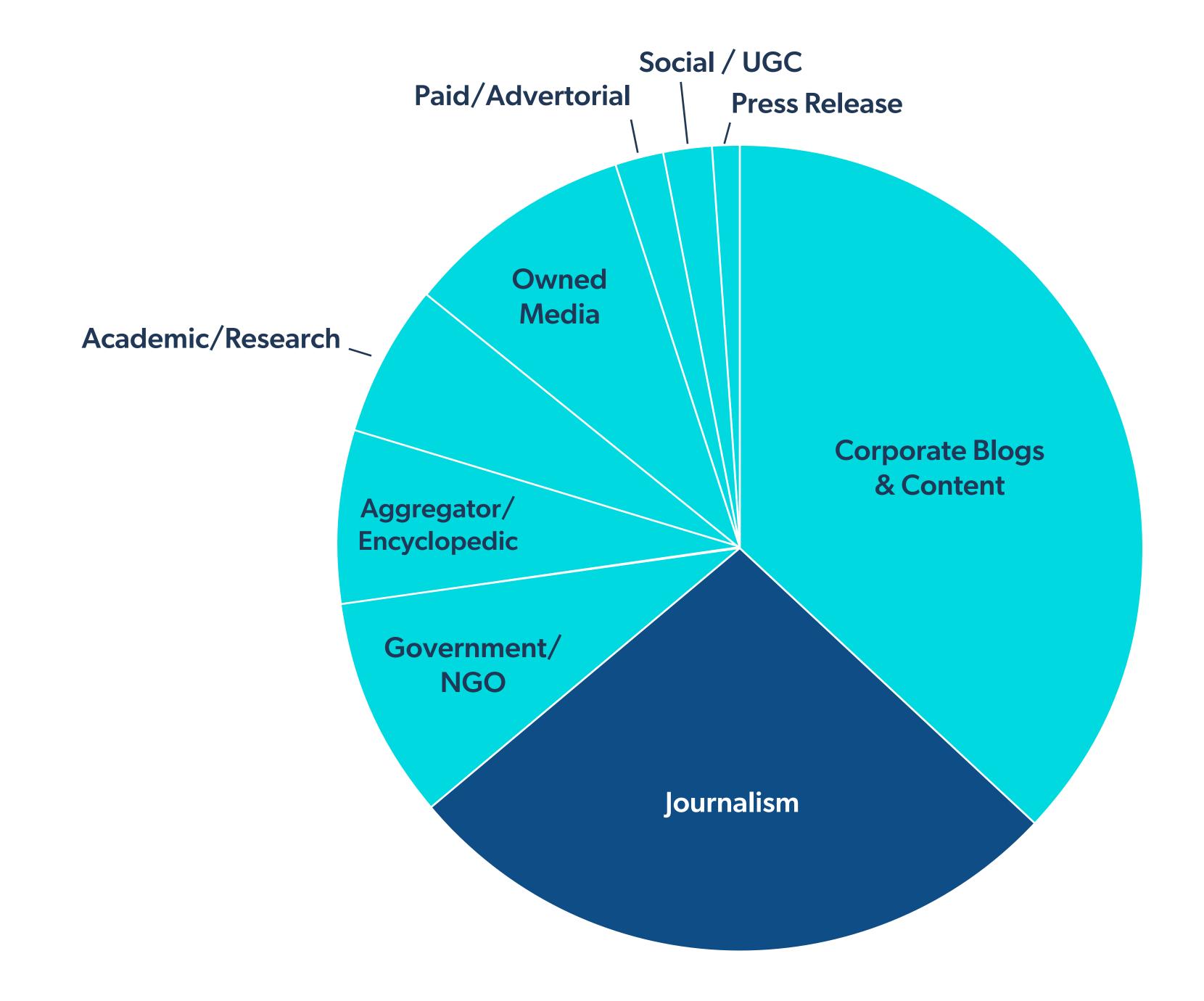
More than 95% of links cited by Al are from non-paid media



More than 89% of links cited by Al are earned media



27% of links cited by Al are journalistic

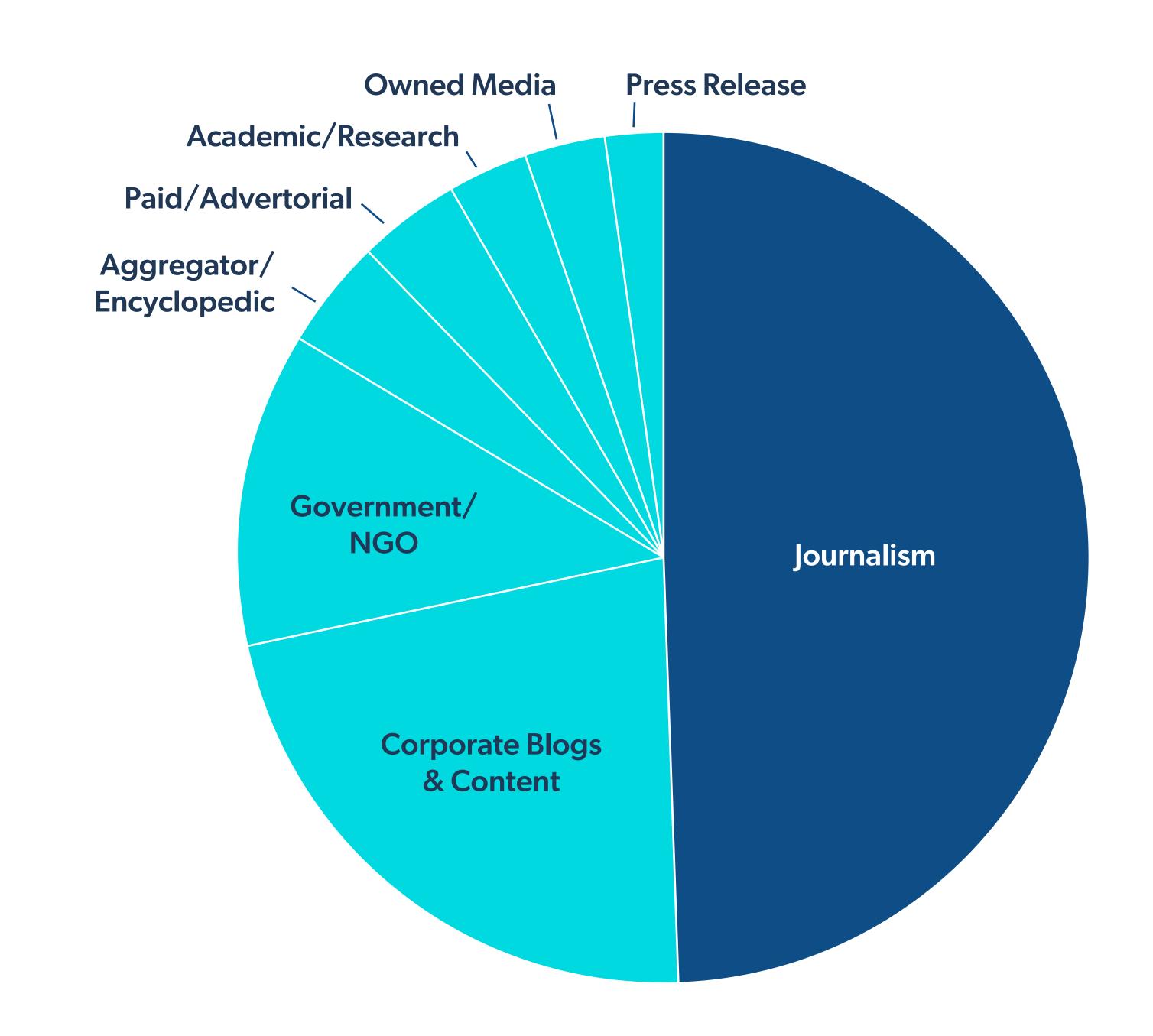


## If we narrow our focus specifically to queries implying a level of recency...

### For example

- What are the recent technological advancements in the sound recording industry?
- car rental shortages in the United States
- latest advancements in outpatient treatment methods for substance abuse

...49% of links cited by Al are journalism

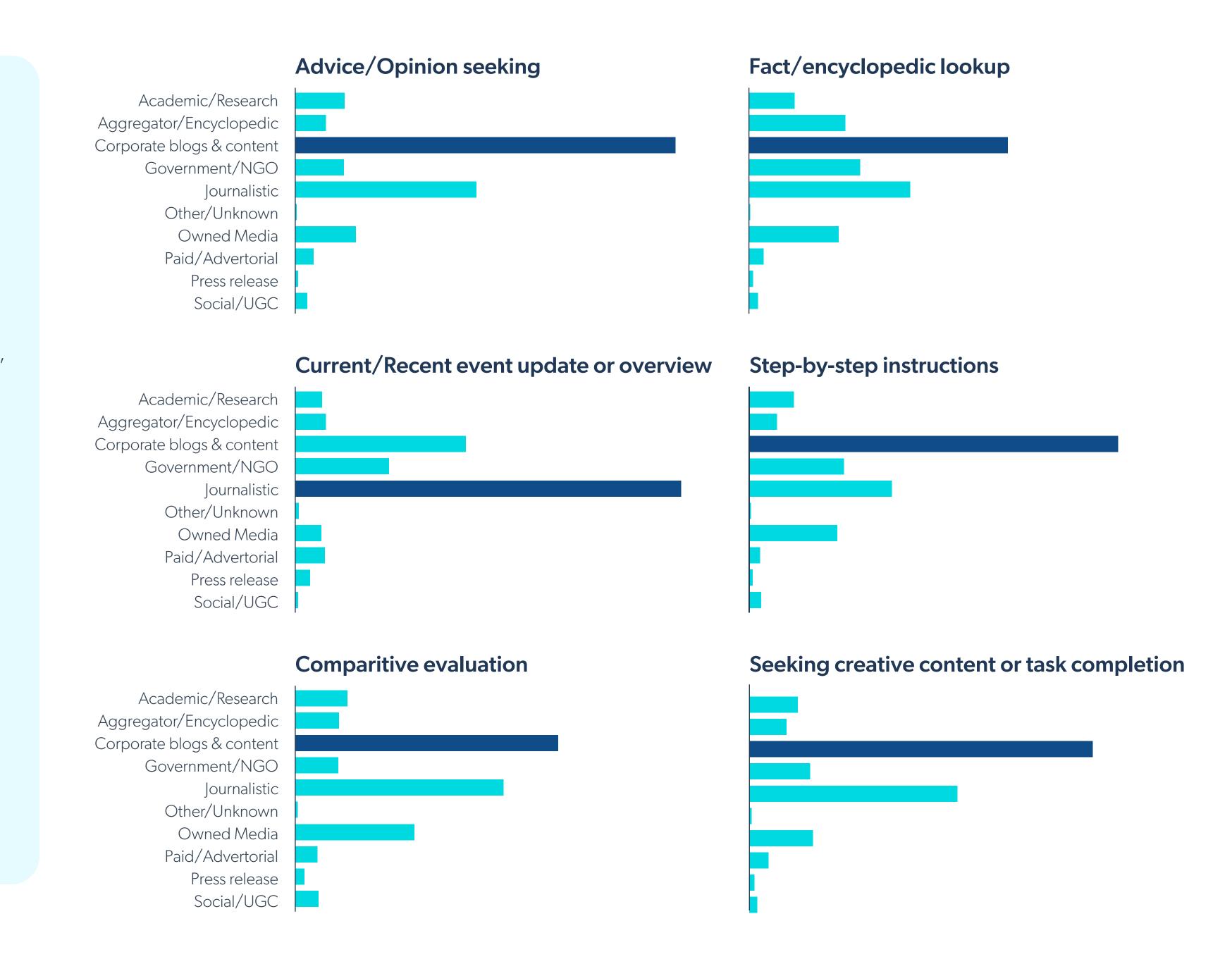


### Different query types alter citation sources

We examined 6 specific types of question formations, or query types, to understand how citations change based on how the question is asked.

We found that objective query types (e.g. recent updates or fact lookups) tend to cite journalistic media most often, while subjective queries cite other sources.

When analyzing these breakdowns by model, it's also interesting to note that Claude cites journalism significantly less often than the other models. For example, Claude cites Reuters 20x less frequently than Gemini does, and 50x less frequently than ChatGPT does.



## What determines if content gets cited?

## Outlet authority has a strong effect on whether a story gets cited

Al systems tend to cite well known and generally trusted sources.

Several sources appear across two providers, including Reuters, Associated Press and Financial Times.

### **Top media outlets cited**

### Claude

cnbc.com	hbr.org	goodhousekeeping.com
npr.org	finance.yahoo.com	techradar.com

### Gemini

reuters.com	ft.com	axios.com
time.com	investopedia.com	forbes.com

### **ChatGPT**

reuters.com	apnews.com	ft.com
axios.com	time.com	forbes.com

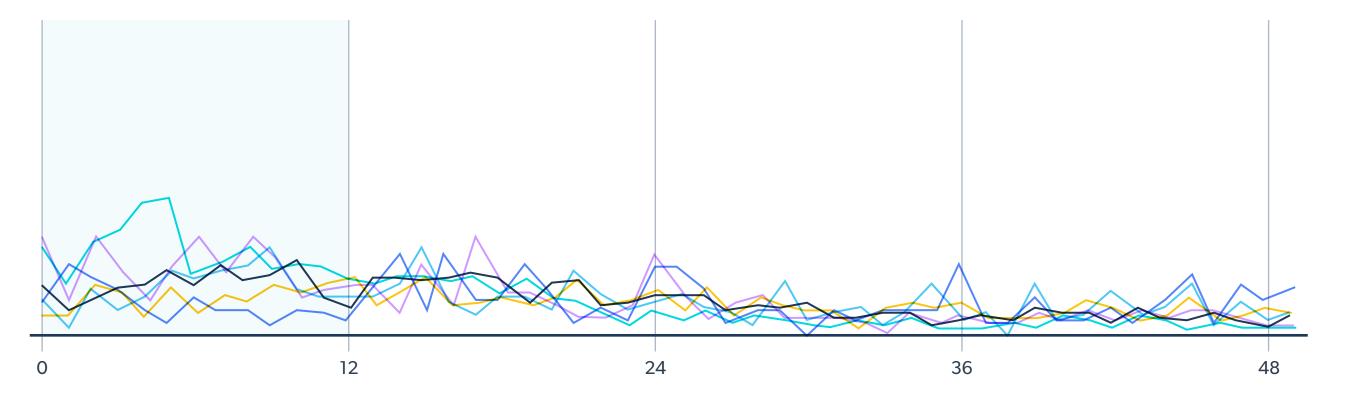
## Al systems prefer stories written in the last year

Among cited journalism content, there was a strong bias towards stories published in the last 12 months, particularly with Advice and Recent Update query types. But this wasn't uniform across models.

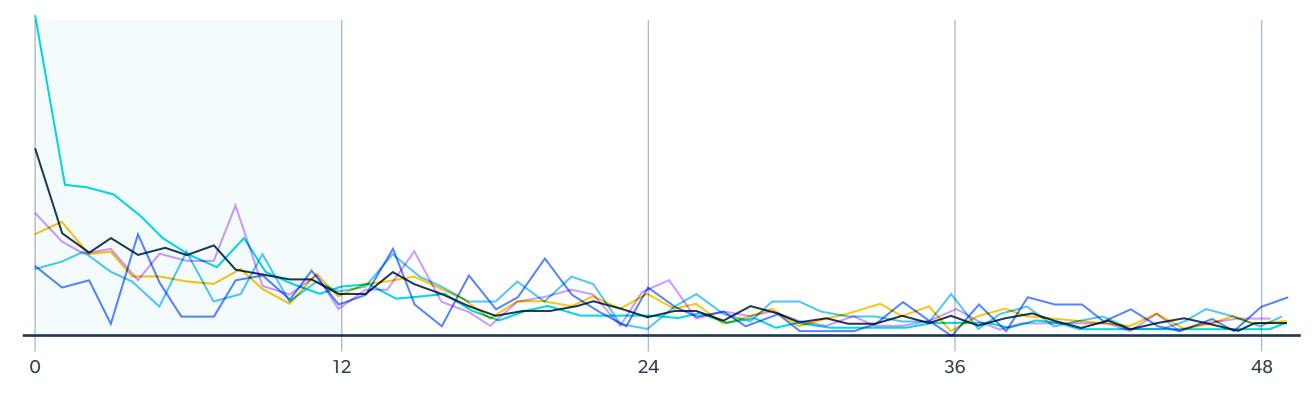
Overall, OpenAl models were more likely to cite recent coverage than Anthropic's models. 56% of journalism citations by OpenAl were published in the last 12 months, compared to only 36% for Anthropic.

- Advice/Opinion seeking
- Comparitive evaluation
- Current/Recent event update or overview
- Fact/Encyclopedic lookup
- Seeking creative content or task completion
- Step-by-step instructions

### Claude



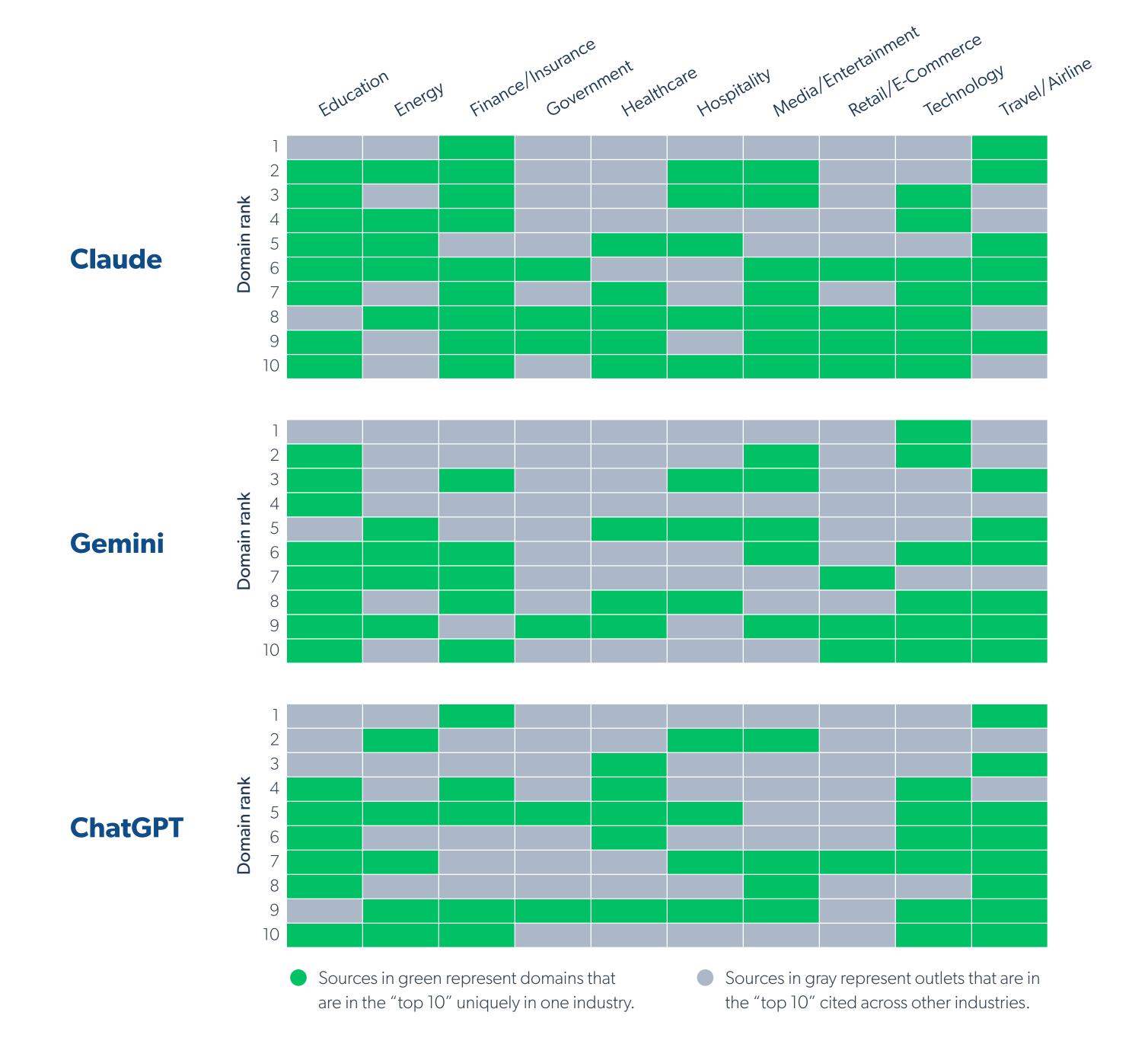
### **ChatGPT**



Months since publication

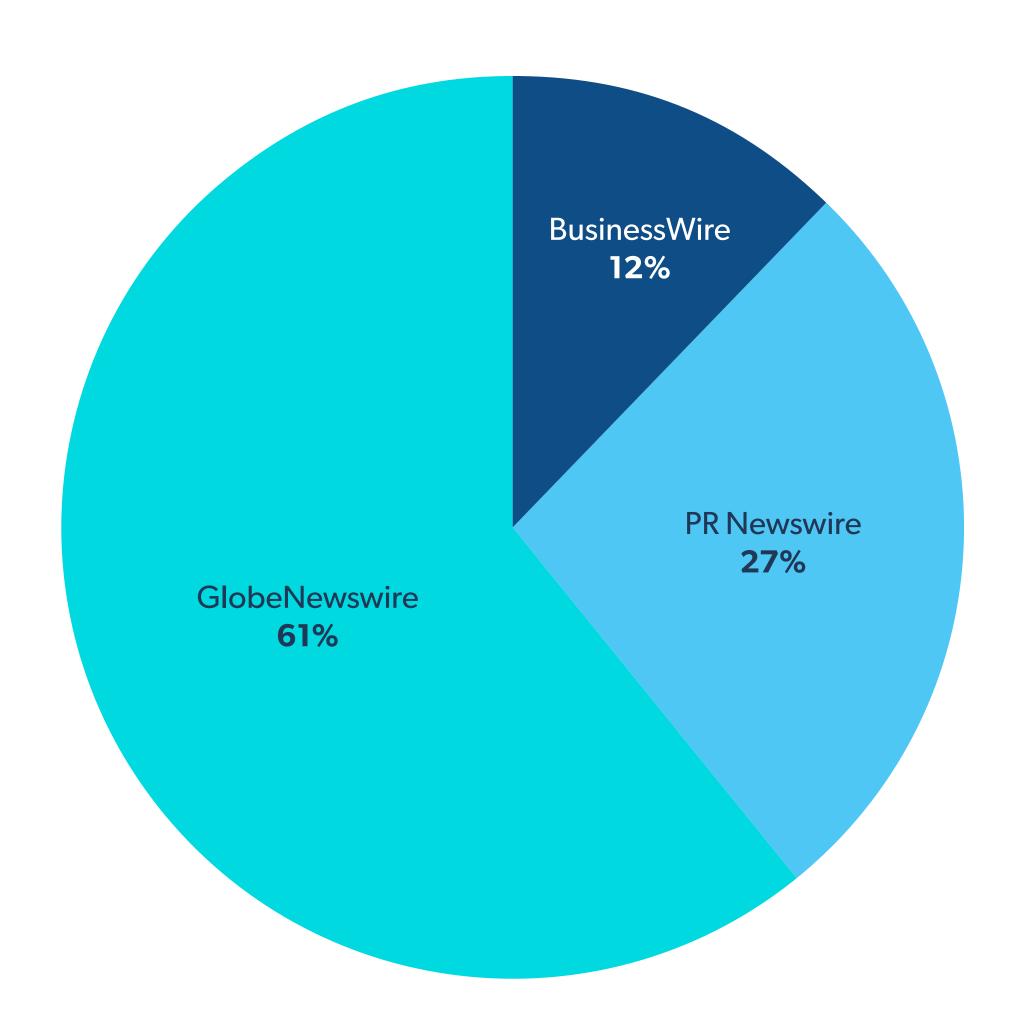
## Al rewards niche-specific content

While overall, large news organizations like Reuters and Associated Press do "top the charts" of citation frequency, the AI systems tend to select niche-appropriate outlets frequently when queried about specific industries.



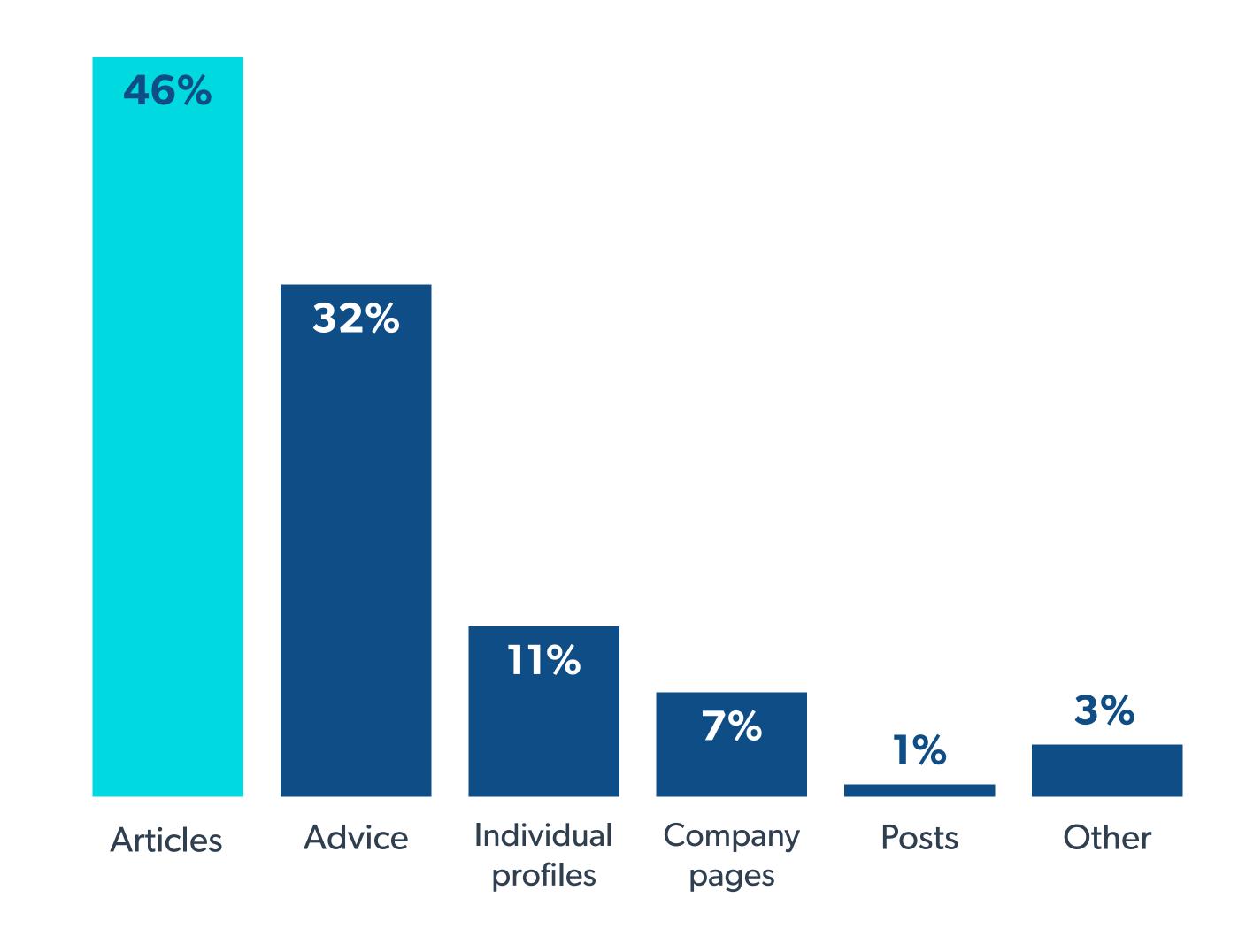
Which press release services are most visible in the LLMs?

### Share of Voice when press releases are cited



## When Al cites LinkedIn, it vastly prefers Articles to posts and company pages

### LinkedIn citation frequency by page type



## When Wikipedia is cited, it prefers pages for broad topics

Processes/technologies/methods pages include:

- Aeronautics
- Winemaking
- Fact-checking

Only 9% of citations linked to brand or company pages

### Wikipedia citation frequency by topic category

42%

Processes/Technologies/Methods Laws/Regulations/Standards 12% Brands/Companies Materials/Natural-Resources 9% **Species** 9% **Product Categories** 9% Infrastructure/Facilities 5% **Creative Works** People **Public Sector** 2%

### Industry-specific trends

### **ENERGY**

### Al cites fewer owned sources

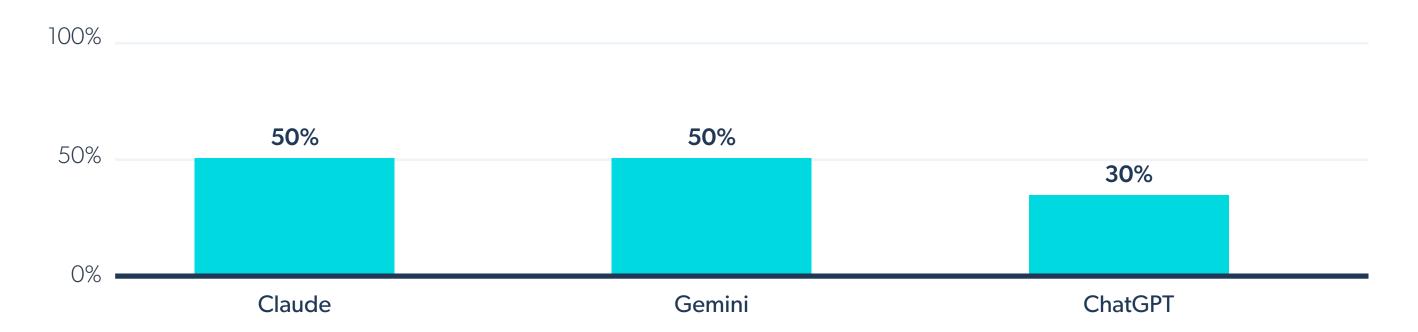
For the Energy industry, owned media is cited less than in other industries. 30% for energy compared to 43% overall.

Claude has the most unique mix in the top ten most cited domains with 50%, while OpenAl has the lowest at 30%.

### **Top Industry Sources per Al Provider**

Claude	Gemini	ChatGPT
sciencedirect.com	en.wikipedia.org	en.wikipedia.org
energy.gov	energy.gov	reuters.com
en.wikipedia.org	sciencedirect.com	apnews.com
iea.org	reuters.com	ft.com
eia.gov	eia.gov	energy.gov

### **Top domains unique to Energy**



### **Most cited journalists in Energy**

<u>Catherine Lane</u> <u>Christy Goldfuss</u> <u>Carlo Cariaga</u> <u>Kara Hunt</u> <u>Neil Ford</u>
<u>Alejandro de la Garza</u> <u>Justin Worland</u> <u>Martha Muir</u> <u>Valerie Volcovici</u>

### Journalism content appears more

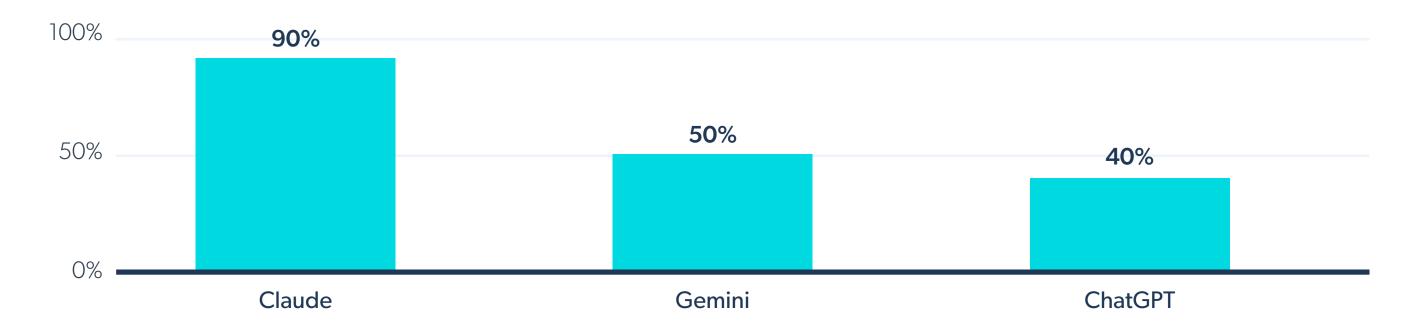
For the Finance/Insurance industry, Journalism content is cited more than in other industries. 37% for finance/ insurance compared to 28% overall.

ChatGPT has the lowest percentage of unique sources in its top 10 at 40% while Claude had the most with 90%.

### **Top Industry Sources per Al Provider**

Claude	Gemini	ChatGPT
bankrate.com	investopedia.com	reuters.com
nerdwallet.com	en.wikipedia.org	en.wikipedia.org
federalreserve.gov	reuters.com	investopedia.com
fdic.gov	bankrate.com	ft.com
en.wikipedia.org	nerdwallet.com	apnews.com

### **Top domains unique to Finance/Insurance**



### Most cited journalists in Finance/Insurance

<u>Erika Giovanetti</u> <u>Preston Caldwell</u> <u>Jeff Ostrowski</u> <u>Rachel Galvez</u> <u>Dan Avery</u>
<u>Lee Harris</u> <u>Ian Smith</u> <u>Maya Goldman</u> <u>Vincent Birardi</u> <u>Stephen Gandel</u>

### **HEALTHCARE**

### Government and NGO sources are cited more often

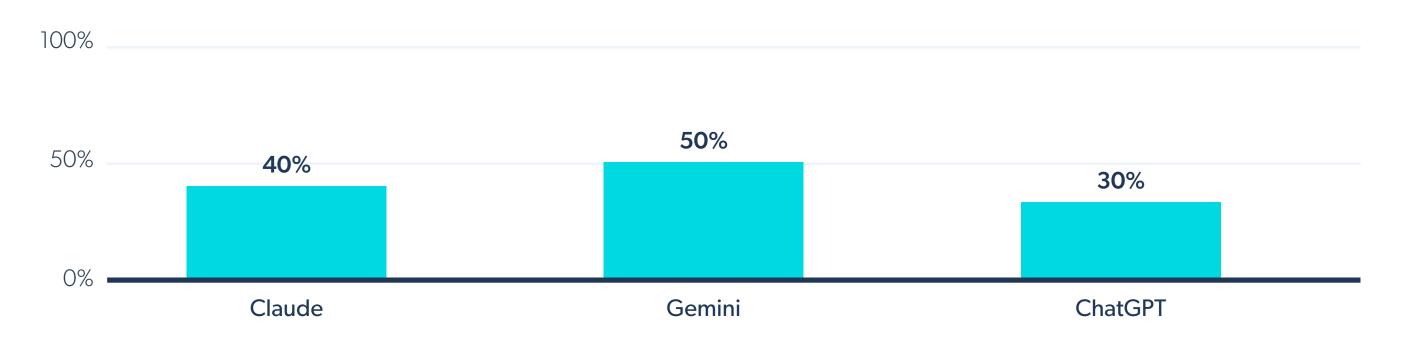
For the Healthcare industry, Govt't/NGO content is cited more than in other industries. 18% for healthcare compared to 8% overall.

Gemini is the most likely to cite unique sources in this industry, with 50% of its top 10 domains being unique. ChatGPT is the least likely, at 30%.

### **Top Industry Sources per Al Provider**

Claude	Gemini	ChatGPT
pmc.ncbi.nlm.nih.gov	pmc.ncbi.nlm.nih.gov	en.wikipedia.org
ncbi.nlm.nih.gov	en.wikipedia.org	pmc.ncbi.nlm.nih.gov
cdc.gov	nih.gov	apnews.com
sciencedirect.com	ncbi.nlm.nih.gov	axios.com
pubmed.ncbi.nlm.nih.gov	cdc.gov	pubmed.ncbi.nlm.nih.gov

### **Top domains unique to Healthcare**



### Most cited journalists in Healthcare

<u>Andy Lundin Heather Stringer Angela Ledford Kathy Katella Leonard L. Berry</u>

<u>Maya Goldman Alice Park Tina Reed Amina Niasse Rebecca Schneid</u>

### TRAVEL/AIRLINE

### Academic citations are more likely to appear

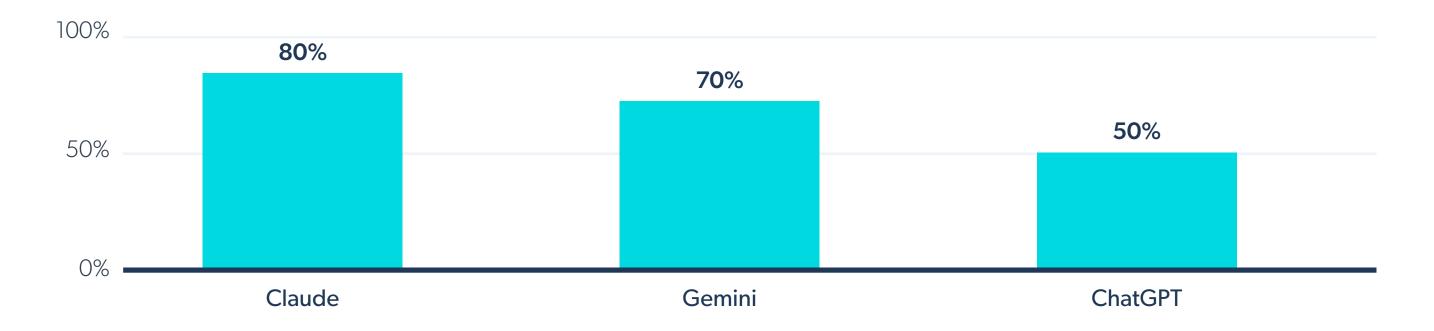
For the Travel/Airline industry,
Academic/Research content is cited
less than in other industries. 0.7% for
travel/airline compared to 4% overall.

While Claude has a near complete set of unique top citations, none of them are from journalistic sources.
ChatGPT has the least unique with 50% of its top 10 unique.

### **Top Industry Sources per Al Provider**

Claude	Gemini	ChatGPT
faa.gov	reuters.com	faa.gov
iata.org	en.wikipedia.org	en.wikipedia.org
en.wikipedia.org	faa.gov	iata.org
sciencedirect.com	apnews.com	reuters.com
ecfr.gov	freightamigo.com	freightamigo.com

### **Top domains unique to Travel/Airline**



### Most cited journalists in Travel/Airline

Amanda Norcross Stephen Au Sean Peek

David Shepardson Philip Georgiadis Chris Taylor

### **GOVERNMENT**

### Journalism sources are very prevalent

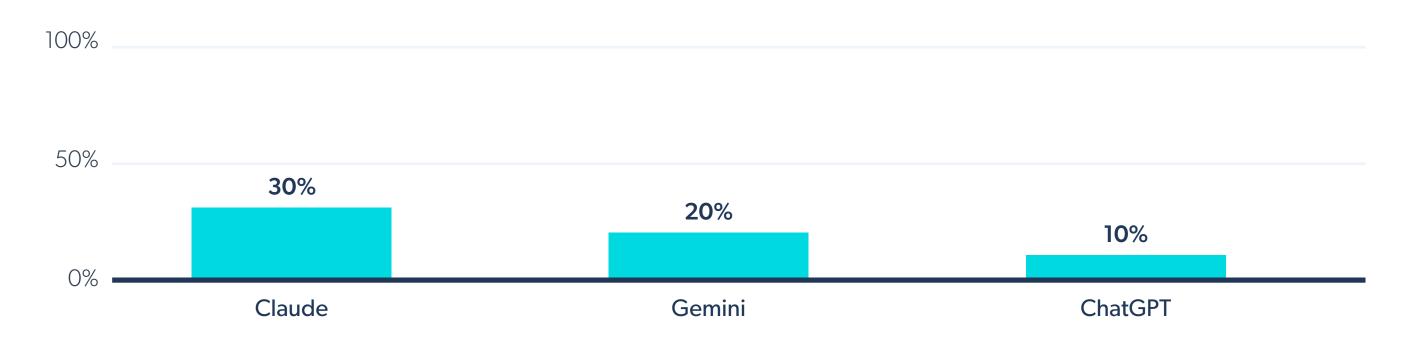
For the Government industry, journalism is cited more than in other industries. 36% for government compared to 28% overall.

All models relies on non-niche publications for their top 10 sources. The most-niche-reliant is Claude with only 30% of top 10 sources unique to the Government industry.

### **Top Industry Sources per Al Provider**

Claude	Gemini	ChatGPT
pmc.ncbi.nlm.nih.gov	en.wikipedia.org	en.wikipedia.org
en.wikipedia.org	apnews.com	apnews.com
sciencedirect.com	pmc.ncbi.nlm.nih.gov	reuters.com
epa.gov	numberanalytics.com	axios.com
researchgate.net	epa.gov	time.com

### **Top domains unique to Government**



### Most cited journalists in Government

<u>Steve Wright Tricia Thomas Sequoia Carrillo Nick Wilson Elizabeth Gearin</u>

<u>Jeffrey Kluger Justin Worland Rebecca Schneid Rebecca Falconer Madeleine Carlisle</u>

## Aggregators/ encyclopedia sources are less important

For the Retail/E-Commerce industry, aggregator/encyclopedic content is cited less than in other industries.

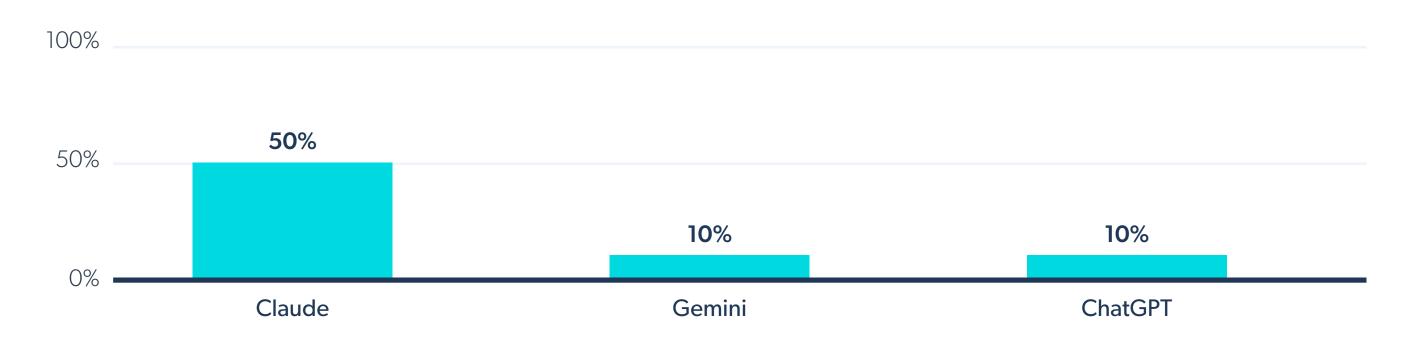
36% for retail/e-commerce compared to 28% overall.

Claude is the most likely to cite unique sources in this industry with 50% of the top 10 domains being unique. ChatGPT and Gemini each have only 10%.

### **Top Industry Sources per Al Provider**

Claude	Gemini	ChatGPT
fda.gov	en.wikipedia.org	en.wikipedia.org
pmc.ncbi.nlm.nih.gov	quora.com	apnews.com
en.wikipedia.org	reuters.com	reuters.com
quora.com	apnews.com	ft.com
sciencedirect.com	fda.gov	axios.com

### **Top domains unique to Retail/E-commerce**



### Most cited journalists in Retail/E-commerce

Nicole Davis Brian King Lara Ewen Lionel Valdellon Alix Fraser

Gregory Meyer Francesca Nicasio Kaitlyn McLintock Alana Semuels Melanie Gerlis

### MEDIA/ENTERTAINMENT Journalism sources cited more frequently

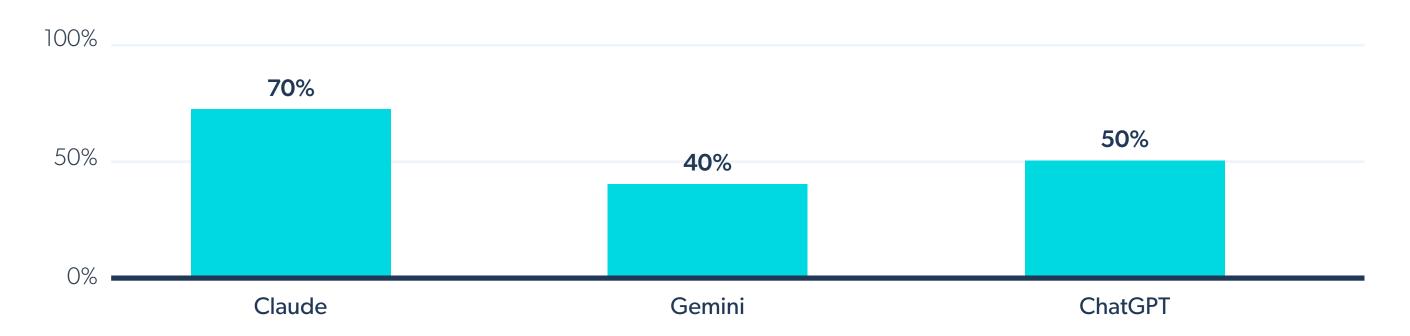
For the Media/Entertainment industry, journalism content is cited more than in other industries. 37% for media compared to 28% overall.

Claude is the most likely to cite unique sources in this industry with 70% of the top 10 being unique domains. Gemini is the least likely with 40%.

### **Top Industry Sources per Al Provider**

Claude	Gemini	ChatGPT
en.wikipedia.org	en.wikipedia.org	en.wikipedia.org
fcc.gov	fcc.gov	tvtechnology.com
nielsen.com	wikipedia.org	radioking.com
quora.com	youtube.com	apnews.com
sproutsocial.com	quora.com	gartner.com

### Top domains unique to Media/Entertainment



### Most cited journalists in Media/Entertainment

<u>Katie Campione</u> <u>Kalia Richardson</u> <u>Steve Clark</u> <u>Stephen Joseph</u>

George Winslow Dak Dillon Michelle Ruoff Violet Holt

## Academic and encyclopedic sources disappear

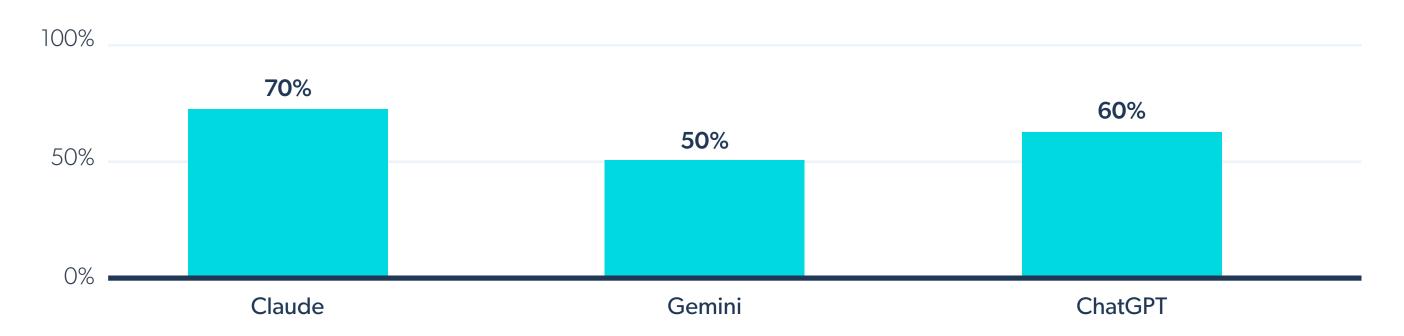
For the Technology industry, journalism content is cited more than in other industries. We found that the typical ~10% of encyclopedic content and academic research cited in other industries, drops to nearly zero, causing a corresponding increase in other types of content like journalism and owned media.

Claude is the most likely to cite unique sources in this industry, with 70% of its top 10 domains being unique. Gemini is the least likely, at 50%.

### **Top Industry Sources per Al Provider**

Claude	Gemini	ChatGPT
udemy.com	coursera.org	linkedin.com
coursera.org	medium.com	moldstud.com
medium.com	udemy.com	arxiv.org
continu.com	everythingelearning.com	en.wikipedia.org
sproutsocial.com	techtarget.com	pmc.ncbi.nlm.nih.gov

### **Top domains unique to Technology**



### Most cited journalists in Technology

We saw no significant repeat patterns among journalists covering tech.

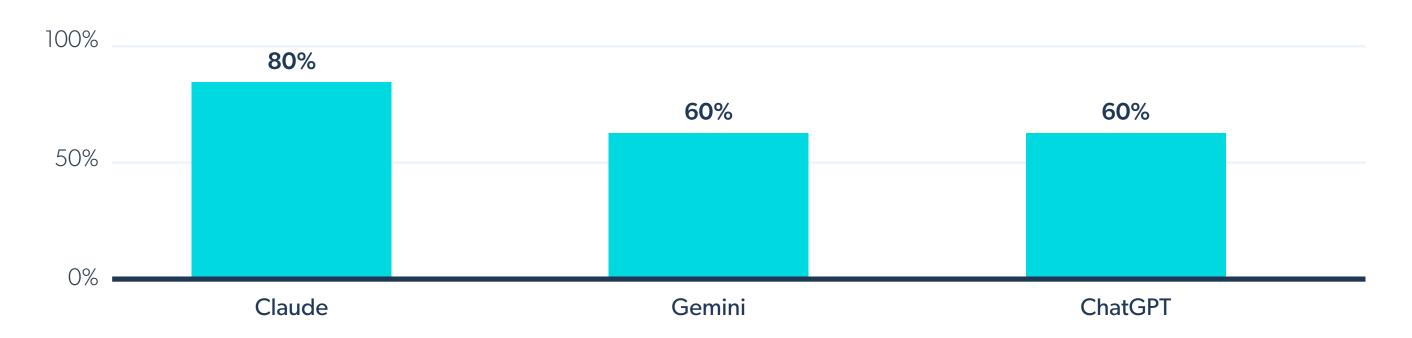
## Industry-specific sources are more important

All models are fairly likely to cite industry-specific domains in Education. Every model has over half of its top 10 sources coming from Education specific content, with Claude at 80%

### **Top Industry Sources per Al Provider**

Claude	Gemini	ChatGPT
coursera.org	en.wikipedia.org	en.wikipedia.org
sessionlab.com	coursera.org	teambonding.com
scrumalliance.org	udemy.com	eubrics.com
elearningindustry.com	pwc.com	jefmenguin.com
harvardbusiness.org	indeed.com	ft.com

### **Top domains unique to Education**



### Most cited journalists in Education

Stephen Morris Alana Semuels Steven Tweedie Rose Horowitch

### Owned media appears more often

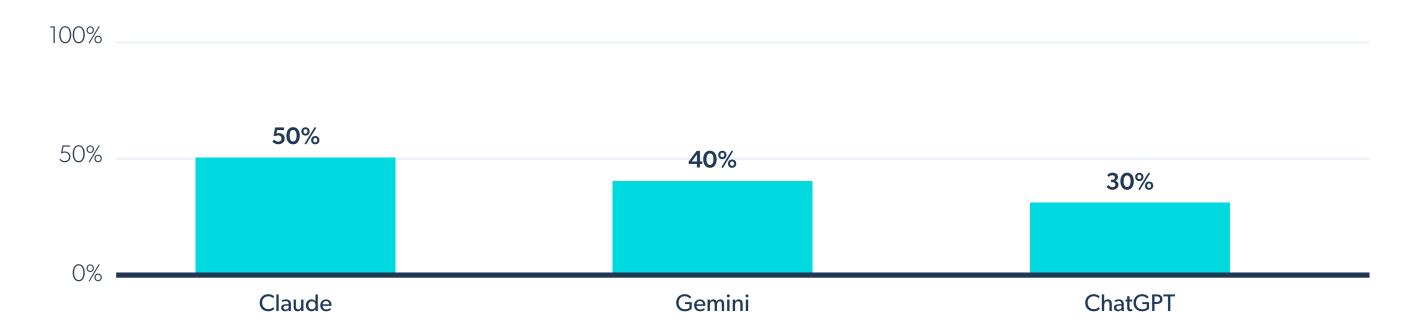
For the Hospitality industry, Owned Media content is cited more than in other industries. 55% for hospitality compared to 43% overall.

Claude cites unique sources in 50% of its top 10 domains. ChatGPT cites just 30% unique domains.

### **Top Industry Sources per Al Provider**

Claude	Gemini	ChatGPT
fda.gov	en.wikipedia.org	en.wikipedia.org
pos.toasttab.com	crrhospitality.com	apnews.com
fsis.usda.gov	apnews.com	google.com
quora.com	fda.gov	axios.com
fns.usda.gov	fsis.usda.gov	crrhospitality.com

### **Top domains unique to Hospitality**



### Most cited journalists in Hospitality

Kristen Link Gill Hyslop Clinton Cawood Vicky Reddish Jean-Philippe Weisskopf

Alana Semuels Abby Vesoulis Alice Lascelles Kelly Tyko Mike Wendland



### Thank you!

Generative Pulse is a tool that helps PR and communications teams monitor and define how their brands appear in Al-generated search results. Built around the concept of Generative Engine Optimization (GEO), it reveals which journalists, outlets, and sources influence large language models like ChatGPT—so teams can shape brand visibility in the age of Al. Integrated into Muck Rack's PR platform and backed by a \$180M Series A financing, Generative Pulse gives comms professionals the insights and tools to lead in an Al-native search landscape.

Download the full report and methodology at <a href="https://generativepulse.ai/report/">https://generativepulse.ai/report/</a>

